

DFAS Financial Support Services Cleveland

Prepared for Visitors on
MDA220-00-R-6001 Department of Defense (DOD)
Military Retired and Annuitant Pay Services
October 3, 2000

DRAS

Defense Retiree/Annuitant Pay System

Composed of

RCPS Retiree and Casualty Pay Subsystem +

APS Annuitant Pay Subsystem

Organizational Structure of DFAS-PSR/CL

Two Branches dedicated to DRAS

--Requirements Branch

RCPS, NOD, Allotments, MIRORS, interim Severely-
Disabled Compensation Program requirements

--Customer Acceptance Testing Branch

RCPS, NOD, Allotments, MIRORS, interim Severely-
Disabled Compensation Program testing

Key Functions of DFAS-PSR/CL

System Development

- Requirements
- Customer Acceptance Testing
- CCB Configuration Control Board
- Legislative impacts
- System Change Requests
- Release Management

System Compliancy

- Internal controls
- Efficiency
- System optimization
- Fraud detection
- Operation Mongoose

Key Functions (cont'd)

System Management

- C&A Certification and Accreditation
- Capital Development/Modification and Operating Budgets
- CIPP Critical Infrastructure Protection Program
- CMM Capability Maturity Model (e.g. RCPS Level II)
- COOP Contingency of Operations Plan
- FMIP Financial Management Improvement Plan
- LCM Life Cycle Management

Key Functions (cont'd)

System Management (cont'd)

- PMI Performance Measurement Indicators
- Policy review
- Security
- SIA/SLA System Interface or Service Level Agreements
- SID System Inventory Database
- SM/UR System Manager/User Review
- SPI Software Process Improvement
- Staffing using Cost Accounting Codes

Key Functions (cont'd)

Audit Liaison

- DODIG, GAO, JITC
- File searches
- Retired Pay Trust Fund “unqualified opinion”
- Interface with DFAS-HQ/P

DISA Liaison

- Testing for Megacenter upgrades
- Migrations
- Help Desk

Key Functions (cont'd)

Project Management of

- Severely-Disabled Compensation Program
 - [interim and permanent systems]

Project Support to

- Retired and Annuity Pay A-76
- Liaison with DIMHRS

Communications

- Briefings to DOD and DFAS visitors
- Conference support

Key Functions (cont'd)

System Support for Operations

- PRACs (Problem Account Corrections)
- SW Problem Research
- Production Monitoring
 - including System Computation Discrepancy Notices
- File searches
- PC assistance
- MIRORS
- Operational reviews: review of monthly payroll amounts

Key Functions (cont'd)

System Support for other DRAS groups

- Coordination with LAN Group on equipment
- Coordination on physical moves
- Technology tools
- Monthly Key Indicators e.g. downtime, CAT backlog, budget
- LDRPS Living Disaster Recovery Program